

**Let's Integrate Everything!**  
 (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99) (100)

**The Google Way**  
 Manage your phone from your browser

- Locate it
- Wipe it (in case of emergency)
- Install apps!

**1. Bypassing Bouncer**  
 Already done in the past, multiple times  
 Bouncer evolves through

**2. Application**  
 App is installed via remote-install  
 We need only one user interaction:

1. Open the app directly (via app-link)
2. Click a custom URI (instead of app-link)

**3. Intercept Messages**  
 Control over the phone  
 Control over the browser

**The Google Way**  
 Same idea is used

You can only remote-install apps from the Google Playstore

Apps are installed after installation

**Elevate MITB to MITM**  
 And intercept SMS messages

Assuming control over the browser, we need to:

1. Bypass Bouncer
2. Steer the user into activating the app
3. Intercept SMS... and profit!

**The Fix**

Google

1. Always enable explicit confirmation for app installs
2. Do not allow app activation through shared links
3. Double the mobile install requests (to increase risk)
4. Postfix app link with "install"

The user

1. Works best for android app installs
2. Use a separate account for the browser

The Google Authenticator user

- Allow app installation from unknown sources
- Use a new web browser for your banking phone session

**Multi-Factor Authentication**  
 Patented in 1984  
 Use of multiple components for identification

- Something you know (password, pin-code ...)
- Something you possess (bank card, token, ...)
- Something you are (fingerprint, iris, ...)

Relies on the separation of components  
 An attacker needs to control all

**Two-Factor Authentication**  
 Withdraw money from an ATM

- Insert your bank card (that you possess)
- Enter your pin-code (that you know)
- Get your money

Two-factor authentication is expensive...  
 ...so use something everybody has...

**SMS**

**New Attack Variants**

- 1) Modify outgoing transactions:
  - Remove sensitive data
  - Replace transfer amount
  - Code: T\*ASK, to transfer €200 to Y instead of X
- 2) Infect the 2nd Factor:
  - Once the PC is in control, SPAM the mobile
  - Social engineer the victim into installing malware

Malicious apps capable of forwarding SMS data

**Zeus in the Mobile | SPIMs | CIME | ...**

**Mobile Phone Two-Factor Authentication e-banking**

(1) Hi, my name is ...

(2) Please transfer €100, to X

(3) Code XX-123

(4) Code XX-123

OT Code XX-123, to transfer €100 to X

**2FA Threat-Model Man-in-the-Browser (MITB)**

Compromised PC

- Drives
- SpyEye
- Carbury
- Steals

Banking under

**2FA stops attacks**

Attackers can initiate transactions, but no longer confirm them

# How Google Killed Two-Factor Authentication (and the reactions)

<http://www.few.vu.nl/~vvdveen/bandroid.html>

Hard to convince experts

Mixed reactions from Google, but we have their attention

iOS and Windows Phone have similar remote install features

...but no API to read SMS messages **YET**

**Easy, version-independent fix: explicit activation**

Mobile-phone based 2FA seems doomed

financial institutions will come to the same conclusion

The Media is (mostly) clueless

Radhesh Krishnan  
 Herbert Bos  
 Victor van der Veen  
 VU University Amsterdam  
 System and Network Security Group

Andrubis | TraceDroid (app analysis)  
 PathArmor @ CCS '15 (context-sensitive CFI)

1. Upload your app manually (via app-debug) or re-upload it  
 2. Click a custom URI (myapp://open.me)

Why not upload a custom URI app instead?  
 A simple one-click trickles down from remote server to your phone, so you can't, and don't have to, use a memory calculator to find browser vulnerabilities and exploit them.

3. Intercept Messages  
 Control over the phone  
 Install a SMS receiver, for each incoming SMS:  
 1. Store it  
 2. Detect TANGSO codes and inject a fake phone (you know it right?)  
 3. Withdraw resources to our malicious server  
 4. Download and execute a connect back (browser shell) binary

Control over the browser  
 1. Log into a banking environment  
 2. Initiate transaction  
 3. Escalate with compromised SMS

Assume that attacker can inject malicious code  
 Why not upload a custom URI app instead?  
 A simple one-click trickles down from remote server to your phone, so you can't, and don't have to, use a memory calculator to find browser vulnerabilities and exploit them.

1. Bypass Bouncer  
 2. Steer the user into activating the app  
 Required only once  
 3. Intercept SMS... and profit

The Fix  
 1. Always require an obscure confirmation for app installs  
 2. Do not allow app activation through clicked links  
 3. Disable the remote install feature (recommended)  
 4. Perhaps look at our being black?

The user  
 1. Watch out for unknown app installs  
 2. Use a separate account for Android  
 The Google Authenticator user  
 1. Watch out for unknown app installs  
 2. Use a separate account for Android  
 Use a non-Android phone for your backup phone number

**Infecting the 2nd Factor is not straightforward**  
 A user must explicitly allow app installation

**Google Bouncer**  
 Detects and removes malicious apps from the Playstore  
 - Static Analysis  
 - Dynamic Analysis

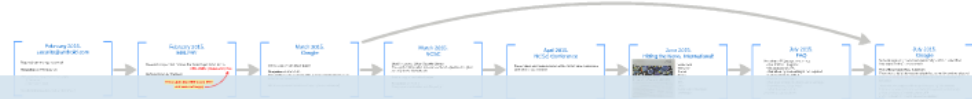
Current malware relies on 'sideloading'  
 - Allow app installation from unknown sources

**New Attack Variants**  
 1) Modify ongoing transactions:  
 - Reverse browser-issuance-handshake  
 - Please transfer €100 to Y  
 - Requested by including target account information in TAN codes: Code YY-100, to transfer €100 to Y transfer-to-y  
 2) Infect the 2nd Factor  
 - Once the PC is in control, SPAM the mobile  
 - Social engineer the victim into installing malware  
 Malicious apps capable of forwarding SMS data

**2FA Threat-Model: Man-in-the-Browser (MitB)**  
 Compromised PC:  
 - DroidX  
 - SpyEye  
 - Cashier  
 - Zeus  
 - ...  
 Banking credit: **2FA stops attacks**  
 Attackers can initiate transactions, but no longer confirm them

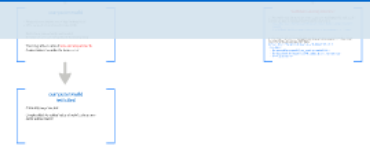
Zeus in the Mobile | SpimMo | CIMMo | ...

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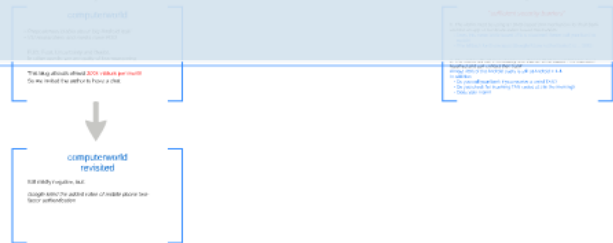
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1. Upload our app manually (via app-store) or remotely  
 2. Click a custom URI (myapp://open.me)

**3. Intercept Messages**  
 Install a SMS receiver, for each incoming SMS:  
 1. Store it  
 2. Detect TANGID codes and inject them back (see below for TANGID)  
 3. Verify responses to our malicious server  
 4. Download and execute a connect back (browser shell) binary

**Control over the browser**  
 1. Log into a banking environment  
 2. Initiate transaction  
 3. Escalate with compromised SMS

Assume that bouncer code is a malicious code  
 Why not upload a custom URI app instead?  
 A simple one that fetches SMS from remote server & verify it on its server, and inject a malicious connection  
 Use browser webshell and connect back

**Live Demo**  
 We are on good terms with the banks...  
 ... so let's break something more fun instead

**Google Authenticator!**  
 Because that's not SMS based

A few hours after talking to NiG - head of Android platform security  
 Krishna: use app dev account get banned.

1. Bypass Bouncer  
 2. Steer the user into activating the app  
 Required only once  
 3. Intercept SMS... and profit

**The Fix**  
 1. Always require an obscure confirmation for app installs  
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 Detects and removes malicious apps from the Playstore  
 - Static Analysis  
 - Dynamic Analysis

Current malware relies on 'sideloading'  
 - Allow app installation from unknown sources

**New Attack Variants**

1) Modify ongoing transactions:  
 - Reverse browser-socket-headers  
 - Please transfer €100 - to Y  
 - Requested by including target account information in TAN codes:  
 Code YY-100, to transfer €100 to Y transfer=10

2) Infect the 2nd Factor:  
 - Once the PC is in control, SPAM the mobile  
 - Social engineer the victim into installing malware

Malicious apps capable of forwarding SMS data

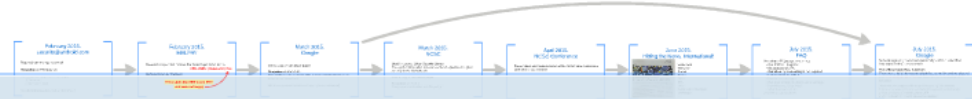
Zeus in the Mobile | SpitzMo | CIMM | ...

**2FA Threat-Model**  
 Man-in-the-Browser (MitB)

Compromised PC:  
 - DroidX  
 - SpyEye  
 - Cuckoo  
 - Zeus  
 - ...

Banking credit  
**2FA stops attacks**  
 Attackers can initiate transactions, but no longer confirm them

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## Multi-Factor Authentication

Patented in 1984

Use of multiple components for identification

- Something you **know** (password, pin-code ...)
- Something you **possess** (bank card, token, ...)
- Something you **are** (fingerprint, iris, ...)

Relies on the separation of components

An attacker needs to control all

## Infecting the 2nd Factor is not straightforward

A user must explicitly allow app installation

### Google Bouncer

Detects and removes malicious apps from the Playstore

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- Dynamic Analysis

Current malware relies on 'sideloading'

- Allow app installation from unknown sources

## Two-Factor Authentication

Withdraw money from an ATM

- Insert your bank card (that you **possess**)
- Enter your pin-code (that you **know**)
- Get your money

Two-factor authentication is expensive...  
...so use something everybody has...

### SMS

## New Attack Variants

1) Modify ongoing transactions:

~~Please transfer €100,- to X~~

Please transfer €100,- to Y

Mitigated by including target account information in TAN codes:

Code YY-456, to transfer €100 to Y (instead of to X)

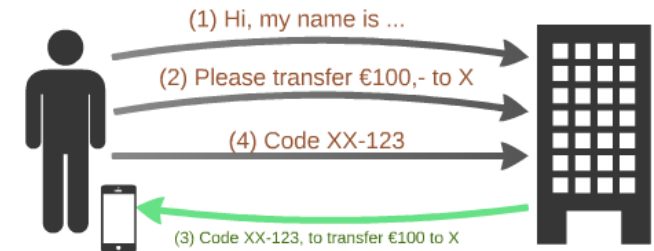
2) Infect the 2nd Factor:

- Once the PC is in control, SPAM the mobile
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Malicious apps capable of forwarding SMS data

Zeus in the Mobile | SpitMo | CitMo | ...

## Mobile Phone Two-Factor Authentication e-banking



## 2FA Threat-Model Man-in-the-Browser (MitB)

Compromised PC

- Dridex
- SpyEye
- Carberp
- Zeus
- ...

Banking credentials

### 2FA stops attacks

Attackers can initiate transactions, but no longer confirm them

# Two-Factor Authentication (the reactions)

# Multi-Factor Authentication

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## Infecting the 2nd Factor

# Two-Factor Authentication

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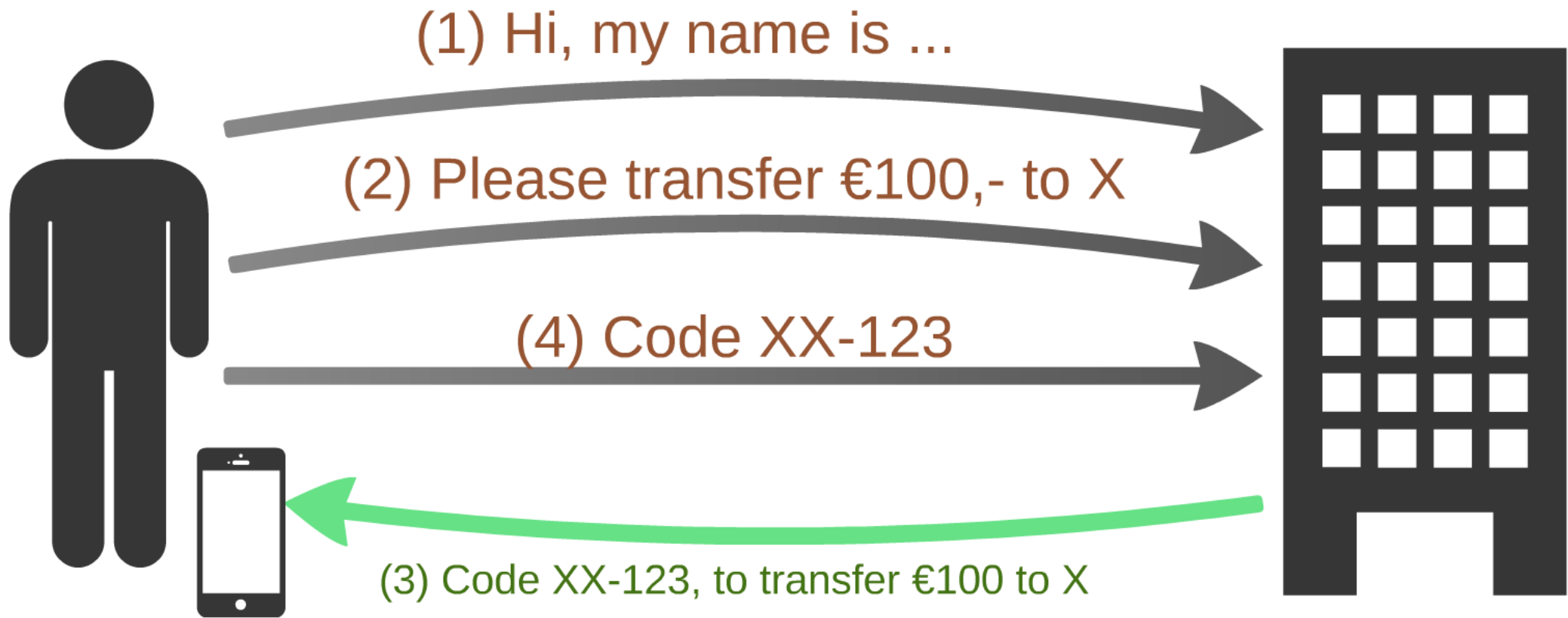
**SMS**

**New Attack Variants**



# Mobile Phone Two-Factor Authentication

## e-banking



**2FA Threat-Model**

## 2FA Threat-Model

### Man-in-the-Browser (MitB)

#### Compromised PC

- Dridex
- SpyEye
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- ZeuS
- ...

Banking credentials get stolen

**2FA stops attacks**

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## New Attack Variants

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A user must explicitly allow app installation

## Google Bouncer

Detects and removes malicious apps from the Playstore

- Static Analysis
- Dynamic Analysis

Current malware relies on 'sideloading'

- *Allow app installation from unknown sources*

### Let's Integrate Everything!

{ubiquitous|anywhere|pervasive} computing  
The "Internet of Things"  
Web 2.0?

Let's Synchronize...

- your browser

**Because that is the smart in smartphone**

...  
... with your phone!

### 2. Appivation

App is installed via remote-install

We need only **one** user interaction:

1. Open the app directly (via app-icon) (or install notification)
2. Click a custom URI (`myapp://open.me`)



### 3. Intercept Messages

Control over the phone

Install a SMS receiver, for each incoming SMS:

1. store it
2. detect TAN/2FA codes and delete these (pre-kitkat **40%**)
3. webview request to our malicious server
4. download and execute a connect back (remote shell) binary

Control over the browser

1. Log into e-banking environment
2. Initiate transaction
3. Confirm with intercepted TAN

### The Google Way

Manage your phone from your browser

- Locate it
- Wipe it (in case of emergency)
- **Install apps!**

Permissions are shown in your browser only  
No phone interaction



### The Google Way

Sure this is safe

You can only remote install apps from Play.  
Google Bouncer will protect you

Apps are **inactive** after installation

- A user must start them once explicitly
- Only then can we start on boot, intercept messages, ...

### 1. Bypassing Bouncer

Already done in the past, multiple times  
Bouncer evolves though

Assume that Bouncer can't detect malicious code  
Why not upload a **Benign App Become Evil (Usenix Sec '13)** app instead?

A simple netcat that fetches items from remote server x  
We can use app code, and server x:  
- use known webview vulnerabilities  
- ...  
**Jekyll on iOS: When Benign Apps Become Evil (Usenix Sec '13)**  
**You can find us in Google Play!**

### Live Demo

We are on good terms with the banks...  
...so let's break something more fun instead

Google Authenticator!

Because that's not SMS based  
right?

A few hours after talking to Nick - head of Android platform security  
- Kralevich, our app and developer account got banned...

### Elevate MitB to MitMo

And intercept SMS messages

Assuming control over the browser, we need to:

1. Bypass Bouncer
2. Steer the user into activating the app  
Required only **once**
3. Intercept SMS... and profit!

### The Fix

Google

1. Always require on-phone confirmation for app installs
2. Do not allow app activation through clicked URIs
3. Disable the remote install feature (or make it optional)
4. Perhaps look at our hiding tricks?

The user

1. Watch out for unknown app installs
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Use a non-android phone for your backup phone number

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Let's Synchronize...

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- **Because that is the *smart* in smartphone**

- your e-mail
- your contacts

- ...

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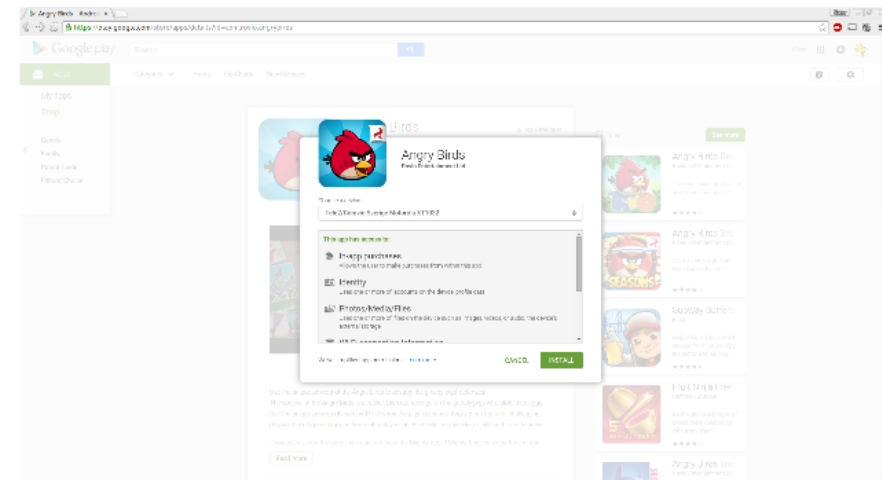
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## 1. Bypassing Bouncer

- My apps
- Shop
- Games
- Family
- Parent Guide
- Editors' Choice



### Angry Birds

Rovio Entertainment Ltd.

Choose a device  
Tele2/Comviq Sverige Motorola XT1032

**This app has access to:**






- In-app purchases**  
Allows the user to make purchases from within this app
- Identity**  
Uses one or more of: accounts on the device, profile data
- Photos/Media/Files**  
Uses one or more of: files on the device such as images, videos, or audio, the device's external storage
- Wi-Fi connection information**

We've simplified app permissions. [Learn more](#) **CANCEL** **INSTALL**

Use the unique powers of the Angry Birds to destroy the greedy pigs' defenses!  
The survival of the Angry Birds is at stake. Dish out revenge on the greedy pigs who stole their eggs. Use the unique powers of each bird to destroy the pigs' defenses. Angry Birds features challenging physics-based gameplay and hours of replay value. Each level requires logic, skill and force to solve.

If you get stuck in the game, you can purchase the Mighty Eagle! Mighty Eagle is a one-time in-app purchase.

[Read more](#)

- Similar [See more](#)
-  **Angry Birds Rio**  
Rovio Entertainment Lt  
The most exciting of avian adventures continues!  
★★★★☆
  -  **Angry Birds Seasons**  
Rovio Entertainment Lt  
LATEST EPISODE: NBA Ham Dunk: The Finals  
★★★★☆
  -  **Subway Surfers**  
Kiloo  
Help Jake, Tricky & Fresh escape from the grumpy Inspector and his dog!  
★★★★☆
  -  **Fruit Ninja Free**  
Halfbrick Studios  
Be the ultimate bringer of sweet, tasty destruction with every slash!  
★★★★☆
  -  **Angry Birds Transformers**  
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Required only **once**
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**The Fix**

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Already done in the past, multiple times  
Bouncer *evolves* though

Assume that Bouncer can detect malicious code

Why not upload a vulnerable app instead?

A simple news app that fetches items from remote server x  
We control the app code, and server x:

- cause a memory corruption
- use known webview vulnerabilities
- ...

~~You can find us in Google Play!~~

~~Live Demo~~

Jekyll on iOS: When Benign Apps Become Evil (Usenix Sec '13)

Matthias Neugschwandtner, Martina Lindorfer @ LEET '13

## 2. Apptivation

App is installed via remote-install

We need only **one** user interaction:

1. Open the app directly (via app-icon) (or install notification)
2. Click a custom URI ([myapp://open.me](#))

### Direct open

*"Hey, what is this app?"*

### Custom URI

Abuse synchronization

- Send a mail to self
- Replace links in Google Documents
- Post a URL to the user's Facebook wall
- Replace 'recent tabs'
- ...
- **Replace bookmarks**
  1. We control the browser: replace bookmarks, retain functionality
  2. Bookmarks now link to our controlled web server
  - 3a. (old Chrome) The loaded webpage triggers an intent redirect
  - 3b. (new Chrome) The webpage redirects after a user touch

## 3. Intercept Messages

CUSTOM URI (iiy

Direct open

*"Hey, what is this app?"*

*100, what is this app?*

pp://openfile)

# Custom URI

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1. store it
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3. webview request to our malicious server
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40%

### Control over the browser

1. Log into e-banking environment
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Matthias Neugschwandtner

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Use a non-android phone for your backup phone number

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2) Infect the 2nd Factor:

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2FA Threat-Model

Man-in-the-Browser (MitB)

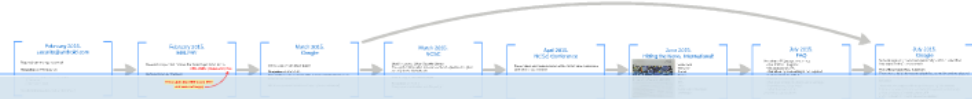
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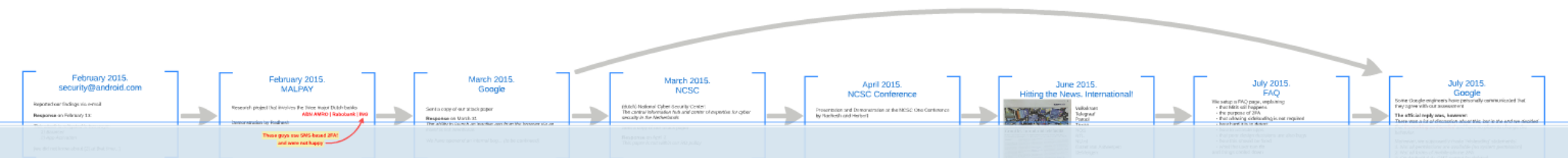
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[www.few.vu.nl/~vvdveen/ba](http://www.few.vu.nl/~vvdveen/ba)

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...but no API to read SMS messages **YET**

**Easy, version-independent fix: explicit activation**

Mobile-phone based 2FA seems doomed  
financial institutions will come to the same conclusion

The [Media](#) is (mostly) clueless



# Radhesh Krishnan

# February 2015. security@android.com

Reported our findings via e-mail

**Response** on February 13:

*This attack is mitigated in two ways:*

*1) Bouncer*

*2) App Activation*

*(we did not know about (2) at that time...)*


# February 2015. MALPAY

Research project that involves the three major Dutch banks

**ABN AMRO | Rabobank | ING**

Demonstration by Radhesh

**These guys use SMS-based 2FA!  
and were not happy**



# March 2015. Google

Sent a copy of our attack paper

**Response** on March 31

*The ability to launch an inactive app from the browser via an intent is not intentional.*

*We have openend an internal bug... (to be continued)*



# March 2015. NCSC

(dutch) National Cyber Security Center:

*The central information hub and center of expertise for cyber security in the Netherlands*

Sent a copy of our attack paper

**Response** on April 2

*This paper is not within our RD policy*

# April 2015. NCSC Conference

Presentation and Demonstration at the NCSC One Conference  
by Radhesh and Herbert

# June 2015. Hitting the News. International!



Volkskrant  
Telegraaf  
Parool  
Trouw

NOS  
RTL  
NU.nl  
Gazet van Antwerpen  
DeMorgen

...

# How the media works

Followed by Monday June 29

We liberally release details...

... 'journalist' (i.e., ) cared to contact us

... we were slaughtered

*... attack is nothing more*

*... is oversold!*

*... use a strong password and you are safe*

*... cancer will stop you!*

*... me back my tax*

# computerworld

- *Preposterous blabla about 'big Android leak'*
- *VU researchers and media raise FUD*

FUD: Fear, Uncertainty and Doubt.

In other words: we are guilty of fearmongering

This blog attracts almost **200k visitors per month**

So we invited the author to have a chat



# computerworld revisited

Still mildly negative, but:

*Google killed the added value of mobile phone two-factor authentication*

# July 2015. FAQ

We setup a FAQ page, explaining

- that MitB still happens
  - the purpose of 2FA
  - that allowing sideloading is not required
  - how hard it is to detect
  - how to activate apps
  - that poor design decisions are also bugs
  - how this should be fixed
  - what the user can do
- and things cooled down

# July 2015.

## Google

Some Google engineers have personally communicated that they agree with our assessment

**The official reply was, however:**

*There was a lot of discussion about this, but in the end we decided that **it's working as intended** and have no plans to change the behavior.*

Moreover, we supposedly made 'misleading' statements:

- 1. Not all permissions are available (no system permission)*
- 2. Not all forms of mobile-phone 2FA*
- 3. On Android 4.4+ SMS cannot be deleted*



## "sufficient security barriers"

1. A victim's PC or browser must be compromised

Yes, that is the threat-model of 2FA

attacker must upload malicious app

can still download malicious - vuln

victim must avoid noticing that the app was uploaded  
[probably means [e]

only see "app installed", which even trigger activation

victim must manually activate app or click a link that  
res the app

can exploit synchronization/usability issues

## *"sufficient security barriers"*

5. *The victim must be using an SMS-based 2FA mechanism for their bank and not an app or hardware-token based mechanism*

- Does this mean SMS-based 2FA is obsolete? Better call your bank to switch!
- The fallback for those apps (Google/Azure Authenticator) is ... SMS

6. *The victim will still immediately see that an SMS based TAN has been received and can contact their bank*

Almost 40% of the Android users is still at Android < 4.4.

In addition:

- Do you call your bank if you receive a weird TAN?
- Do you check for incoming TAN codes at 3 in the morning?
- Does your mom?

...few.vu.nl/~v

Hard to convince 'experts'

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